

Privacy Policy

milengua finds it very important to ensure that all of its customers' personal information is treated with the utmost care and security and in accordance with the EU Data Protection Directive. Therefore we are committed to maintaining the highest standards of personal data protection and will not collect information about customers without their consent.

Please read the milengua's privacy policy carefully to understand what information we may collect from you, how we may use it, and your rights in respect of our use. We will be guided by the following principles when processing data:

We will only collect data for specific and specified purposes; that is

- To create a profile for you to help us provide a more personalised service which is suited to meet your preferences.
- To ensure that content from our site is presented in the most effective manner for you and your computer.
- To send you our newsletters or provide you with information, products or services
 that you request from us or which we feel may interest you, where you have
 consented to be contacted for such purposes.
- To allow you to participate in interactive features of our service, when you choose to do so. To process your order and efficiently provide you with information about it.
- To notify you about changes to our service.
- We will not collect data beyond what is necessary to accomplish those purposes;
- We will not use data for purposes other than that for which the data was collected,
 except as stated herein, or with prior consent;
- We will seek to verify and/or update data periodically, and we will accept requests



for amendments of personal data;

- We will apply high technical standards to make our processing of data secure;
- Except when stated herein, we will not store data in identifiable form longer than is necessary to accomplish its purpose, or as is required by law.

This policy governs any kind of processing (including collection, use, transfer, storage and deletion) of personally identifiable information (any information that may be used to identify a physical person, and any other information associated therewith) about natural persons using this website. This policy applies to our processing of data collected through any means, actively as well as passively, online from persons located anywhere in the world. Any question regarding our processing of personal data may be directed to: info@milengua.com.

IP Addresses and Cookies

From any point after you have entered our website, we may collect information about your computer, including where available your IP address, operating system and browser type, for user analysis. This is statistical data about our users' browsing actions and patterns, and does not identify any individual, unless that information has been given by a user with informed consent. We may obtain information about your general internet usage by using a cookie file, which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and to deliver a better and more personalised service.

In summary, the cookies we use enable us:

To estimate our general audience size and how they use our site.
 To recognise you when you return to our site.



- To store information about your preferences to allow us to customize our site according to your individual interests.
- To speed up your searches. We will also permit certain third parties to collect cookies during the time you use our website.
- In summary, the cookies will enable us to:
- Track the first and last pages you visit and your total number of visits to the website.
- Track how long you spend on any page existing within our website.
- Track how you have been visiting the website.
- Track how you came to access the website including any keyword searches, search engine information or referrer.
- Track the resources that you access.

The following is a table of Cookies used on this website, their purpose and use. If you do not wish these Cookies to be collected you can **opt-out** at anytime.

Cookie Type	Cookie Name	Cookie Purpose
n & Typo3 Content Management	Cookie Session & fe_typo_user	We use session cookies to record an individual users preferences that the user has specified, so that each time the user returns their preferences remain. Commonly this would be language settings, shopping carts, anything where you have indicated a preference. Where forms are used on the site, we hold the information in a session cookie so that we can improve the user experience on the site. Should a user, for example, forget to fill in parts of a form when submitting a form, we can auto-fill the values for those fields that have been filled in, thereby reducing the amount of fields a user needs to amend. This information is stored only in your browser and is destroyed once Privacy Policy your browser is closed.
Google Analytics	utmzutmc utmbutma	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site for you.



The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the
pages they visited.

Opting Out

Personal Information - In the course of using this website or conducting business with milengua personal information may have been freely given by the user for contact purposes (name, address, telephone number, email). You can contact us at anytime to have these details removed from our database.

Cookies - Most browsers automatically accept cookies. You can prevent cookies from being stored on your computer or device by setting your browser to not accept cookies. Some browsers provide a mode where cookies are always deleted after a visit. The exact instructions for this can be found in the manual for your browser. You can delete cookies already on your computer or device at any time. If you choose not to accept cookies at all, you can still visit our website, however we cannot guarantee an optimum experience without cookies.

Changes to our Privacy and Cookies Policy

Any changes we may make to our Privacy and Cookies Policy in the future will be posted on this page. Please check this page from time to time to ensure that you are aware of any changes to our Privacy and Cookies Policy. Your continued use of this website will be deemed to signify your acceptance to any changes to our Privacy and Cookies Policy.