

Privacy Policy

Privacy Policy

milengua finds it very important to ensure that all its customers' personal information is treated with the utmost care and security and in accordance with the EU Data Protection Directive. Therefore, we are committed to maintaining the highest standards of personal data protection and will not collect information about customers without their consent.

Please read the milengua's privacy policy carefully to understand what information we may collect from you, how we may use it, and your rights in respect of our use. We will be guided by the following principles when processing data:

We will only collect data for specific and specified purposes; that is

- To create a profile for you to help us provide a more personalised service which is suited to meet your preferences.
- To ensure that content from our site is presented in the most effective manner for you and your computer.
- To send you our newsletters or provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To allow you to participate in interactive features of our service when you choose to do so. To process your order and efficiently provide you with information about it.
- To notify you about changes to our service.
- We will not collect data beyond what is necessary to accomplish those purposes.
- We will not use data for purposes other than that for which the data was collected, except as stated herein, or with prior consent.
- We will seek to verify and/or update data periodically, and we will accept requests for amendments of personal data.
- We will apply high technical standards to make our processing of data secure.

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- Except when stated herein, we will not store data in identifiable form longer than is necessary to accomplish its purpose, or as is required by law.

This policy governs any kind of processing (including collection, use, transfer, storage and deletion) of personally identifiable information (any information that may be used to identify a physical person, and any other information associated therewith) about natural persons using this website. This policy applies to our processing of data collected through any means, actively as well as passively, online from persons located anywhere in the world. Any question regarding our processing of personal data may be directed to: info@milengua.com.

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

IP Addresses and Cookies

From any point after you have entered our website, we may collect information about your computer, including where available your IP address, operating system, and browser type, for user analysis. This is statistical data about our users' browsing actions and patterns, and does not identify any individual, unless that information has been given by a user with informed consent. We may obtain information about your general internet usage by using a cookie file, which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and to deliver a better and more personalised service.

In summary, the cookies we use enable us:

- To estimate our general audience size and how they use our site.
- To recognise you when you return to our site.

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- To store information about your preferences to allow us to customize our site according to your individual interests.
- To speed up your searches. We will also permit certain third parties to collect cookies during the time you use our website.
- In summary, the cookies will enable us to:
 - Track the first and last pages you visit and your total number of visits to the website.
 - Track how long you spend on any page existing within our website.
 - Track how you have been visiting the website.
 - Track how you came to access the website including any keyword searches, search engine information or referrer.
 - Track the resources that you access.

Cookies that are used by milengua.com should be divided into two types:

- "First-party Cookies" - Cookies that are placed on our website
- "Third-party Cookies" - Cookies that are placed and used by third-party companies which are milengua's partners.

It is important to note that milengua.com cannot access third-party cookies; nor can other third-party organizations access the data in the cookies we use on our website. You can delete cookies already on your computer or device at any time. If you choose not to accept cookies at all, you can still visit our website, however we cannot guarantee an optimum experience without cookies.

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The cookie table below provides you with information about the type, categories, purpose of cookies placed on our website.

Cookie Type	Cookie Name	Cookie Purpose
Essential	XSRF-TOKEN	Used for security reasons.
Essential	hs	Used for security reasons.
Essential	svSession	Used in connection with user login
Essential	SSR-caching	Used to indicate the system from which the site was rendered
Essential	_wixCIDX	Used for system monitoring/debugging
Essential	_wix_browser_session	Used for system monitoring/debugging
Essential	consent-policy	Used for cookie banner parameters
Essential	smSession	Used to identify logged in site members
Essential	TS*	Used for security and anti-fraud reasons
Essential	bSession	Used for system effectiveness measurement
Essential	fedops.logger.X	Used for stability/effectiveness measurement

Opting Out

Personal Information - While using this website or conducting business with milengua personal information may have been freely given by the user for contact purposes (name, address, telephone number, email). You can contact us at any time to have these details removed from our database.

Changes to our Privacy and Cookies Policy

We may update this Cookie Policy. We encourage you to periodically review this page for the latest information about cookies.